We are having technical difficulties getting it to work from off campus on both Mac and Windows desk/laptop computers.

It works perfectly from on campus.

It works perfectly with an iPad from on and off campus.

It seems to be rooted in a communication problem between our proxy server (the server that prompts you for your ePantherID information when you try to get to any of our databases) and the browser plug-in Flash, which is what plays the video under normal circumstances.

It works from on campus because the proxy server is not needed.

It works with an iPad because they do not use Flash (i.e. other tablets may not work).

If you are on campus you can just go to http://www.digitaltheatreplus.com and it should work.

When you click on a production, you should see the 'play' button and a timing that reflects the length of the entire show.

So... how to access it from off campus?

Follow this link


(or go through the Libraries Databases AtoZ list http://guides.library.uwm.edu/az.php)

But First -

You will need to disable Flash on one of your browsers. Personally, I have done this with Safari because it’s the browser I use least... it is now designated as my "Digital Theatre Plus Watching Browser" ... doing this in one browser does not affect the others.

Here are help pages to disable Flash for each of the major browsers to disable Flash so that you can watch Digital Theatre Plus with one.

To our tech support folks, *YES* I know this is not desirable, but we need to be able use this database that we’re paying a LOT of $ for... I will let everyone know once we have fixed the problem and they can go back to 'normal' viewing.

Chrome

http://www.mytechguide.org/8173/disable-flash-in-google-chrome/
Firefox

https://support.mozilla.org/en-US/questions/988836

Safari

https://discussions.apple.com/thread/4851977?tstart=0

IE

http://fourwestmedia.com/resources/how-to-guides/temporarily-disable-flash-player/